PRODUCT QUALITY AND SAFETY POLICY

SLOVMAG, a. s. Lubeník is a producer of shaped and unshaped refractory materials, performing closed production cycle from magnesite ore mining and technological treatment to finished goods expedition for our customers.

We give top priority to the quality management to meet our customers’ needs and satisfaction. It means to pay interest at all stages of pre-production, production and after-production cycle. SLOVMAG, a. s. Lubeník declares for its basic refractory materials and calcined caustic magnesia products the following principles of quality and safety policy:

- We provide production and products fulfilling our customers’ expectations, because the customer’s satisfaction is considered to be our long-term success condition.
- We commit ourselves to supply the customer with safety product and to keep the customers’ requirements and the legislative rules in the area of feed additives in compliance with HACCP and FAMI-QS system.
- We follow the binding requirements of stakeholders.
- We declare company quality and safety policy targets and to fulfil them the Management shall support the healthy, safe and effective internal environment supported by personal involvement of each employee.
- The employees’ awareness we ensure by training and providing other educational activities to raise their qualification and we support innovation activities of individuals and teams as well.
- Process oriented access is a basis for activities and sources management in all respects and we want to reach the appropriate dynamics of all activities under the terms of stability of our company.
- We continuously strive to improve the efficiency of processes, activities and sources and by new technologies development and introduction and investments we secure the quality stability and new products development.
- Our decisions go from consistent and effective analysis of measurement and processes monitoring and from internal and external information obtained from all accessible information technologies.
- We manage our relationships with consumers and suppliers to increase the mutual valuation growth and to proper and long term cooperation.
- We will take the necessary steps to prevent fraud and adulteration of the feed additive.

We are convinced that to perform product quality and safety policy is possible only on condition of all the company taking an active part in this process and on condition of personal example of the Management. To reach this target we keep the rules of this policy in our everyday activity.

All employees of the company are obliged to conform to the hereby-declared principles and to the fullest extent respect the product quality and safety policy of SLOVMAG, a. s. Lubeník.

Lubeník, February 22, 2021

Dimitri Kapustyan                Dmytro Artamonov
Chairman of the Board of Directors General Manager